

Philips Air Purifier Redemption (FULLY REDEEMED)

What do I get with this redemption?

Existing Time Fibre Home 500Mbps or 1Gbps subscribers who have been with us for 20 months or longer are eligible to receive a Philips Air Purifier 800 Series AC0820/30 worth RM689.

The device is given on a first-come, first-served basis, while stocks last.

How long is this promotion valid for?

This promotion starts from 16 June 2022 until stocks run out. Device is given on a first-come, first-served basis. **(FULLY REDEEMED)**

How do I check if I'm eligible?

Just log in to [Self Care](#) to check out what we've got in store for you!

During this promotion period, can I enjoy other promotions/offers from Time as well?

You are eligible for only one (1) promotion at any time. Upon acceptance of this promotion, you will not be able to change or select other promotions.

When will I receive my free device?

The Philips air purifier will be delivered to you within 21 working days from the date of payment of your new contract's first bill. It will be sent via our delivery partner.

Can I change my plan after I redeem the free device?

Yes, you can, but please note that you will not be allowed to downgrade your plan within the first 6 months of your contract for all deals listed under this loyalty campaign. The downgrade option will be made available from the 7th month onwards.

What if I terminate my plan after I redeem the free device(s)?

If you terminate your subscription within the first 6 months of your contract, you will incur a device penalty of RM500 on top of an early termination penalty of RM500.

If you terminate your plan within your 24-month contract tenure, you will be subject to a RM500 termination penalty.

Who do I contact for maintenance, repair or warranty updates?

Register your device with Philips via [their website](#) and visit their [support page](#) for any questions or assistance with their products.

How long is the warranty?

The warranty for the Philips air purifier is covered by the manufacturer for 2 years. Please register the device online via [their website](#).

How do I check on the delivery status of the device?

Our delivery partner will send you an SMS with a tracking number. Alternatively, you can give them a call at 03-79832020 to check on your delivery status by passing the e-business team your tracking number.